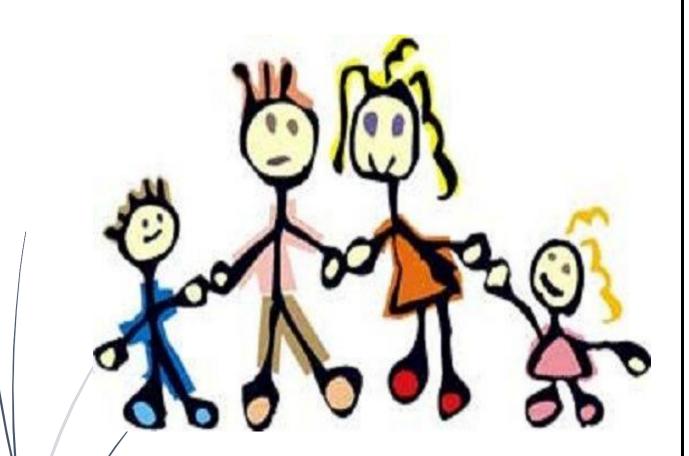


## Parents Code of Conduct

September 2024 VERSION 4



www.teaguesbridgeprimary.org Written by: Mrs. S. Abdulla



Written on:	September 2016
Reviewed on:	March 2025
Staff Responsibility	Mrs S. Abdulla
Governor responsibility	Steve Reynolds

## Parents Code of Conduct Policy

At Teagues Bridge we are fortunate to have supportive and friendly parents. Our parents recognise that educating children is a process that involves partnership between parents, class teachers and the school community. As a partnership, our parents will understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons we continue to welcome and encourage parents/carers to participate fully in the life of our school. With trust and support we can work together to make the best opportunities for the children.

The purpose of this policy is to provide a reminder to all parents, carers and visitors to our school about the expected conduct. This is so we can continue to progress and achieve in an atmosphere of mutual respect and understanding.

## Guidance

We expect parents, carers and visitors to:

- Respect the caring ethos of our school
- Understand that both teacher parents need to work together for the best of their children
- Demonstrate that ALL members of the school community should be treated with respect and therefore set a good example in their own speech and behaviour
- Seek to clarify a child's version of events with the school's view in order to bring about a peaceful solution to any issue

- Correct their own child's behaviour where it could otherwise lead to conflict, aggressive or unsafe behaviour
- Approach the school to help resolve any issues of concern
- If you do have a concern do not gossip on the playground, do not run staff down and do not make up untrue rumours about all school staff, this can be detrimental to the school and the well-being of all staff.
- Any concern or disagreement that you have with the teacher or the headteacher should be raised with the headteacher in the first instance.

In order to support a peaceful and safe school environment the school cannot tolerate parents, carers and visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, an office, office area or any other area of the school grounds, this includes the playground when bringing and collecting your children, at sports days, parents evenings, school performances and open afternoons.
- Using loud/or offensive language, or displaying temper.
- Threatening to do actual bodily harm to a member of staff, governor, visitor, fellow parent/carer or pupil regardless of whether or not the behaviour constitutes a criminal offence.
- Damaging or destroying property.
- Abusive or threatening e-mails or phone messages or other forms of communication.
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils, parents or staff, at the school on the playground, Facebook or other social media sites. Any concerns you may have must be discussed with the headteacher, so they can be dealt with fairly, appropriately, effectively and the true events emerge and not spreading untrue rumours which can be extremely detrimental in many ways.

- The use of physical aggression towards another adult or child. This includes physical punishment against your own child on school premises.
- Approaching someone else's child in order to discuss or chastise them because of the actions of the child towards their own child (such an approach to a child may be seen to be assault on that child and may have legal consequences).
- Smoking and consumption of alcohol or other drugs whilst on school property.
- Dogs being brought on to the school premises.

Should any of the above behaviour occur on school premises the school may feel it necessary to contact the appropriate authorities and if necessary, even ban the offending adult from entering the school grounds.

We are here to do the best by your children and your trust, support and cooperation is paramount. I cannot stress enough the damage one can do spreading untrue rumours about staff and also approach children on the playground. Once again I remind you that any of the actions above will be dealt with in a serious manner.

Any forms of slanderous comments directed towards staff will be dealt with in a number of ways; this may include an apology to the member of staff, being banned from the school. In extreme situations where trust has been broken, a parent maybe asked to find an alternative setting for their child; this will depend on the nature of the slander.

We are all here to work together, creating a happy and caring atmosphere for to the children; this cannot be achieved if parents feel it necessary to be slanderous. Any of the actions outlined in this policy will not be tolerated.

Any parent who witnesses any of these actions should report it straight to the headteacher because to do nothing is not an option.

We trust that parents and carers will assist our school with the implementation of this policy and we thank you for your continuing support of the school.

'We are all in this together'

Written by Mrs Abdulla ~ July 2021

APPENDIX I

## Inappropriate use of Social Network Site:

Social medial websites are being used increasingly to fuel campaigns and complaints against schools, headteachers, and school staff and in some cases other parents and pupils. The Governors of Teagues Bridge Primary consider the use of social media websites being used in this way as unacceptable and not in the best interests of the children or the whole school community. Any concerns you may have must be made through the appropriate channels by speaking to the classteacher and the headteacher, so they can be dealt with fairly, appropriately and effectively for all concerned.

In the event that any pupil or parent/carer of a child being educated at Teagues Bridge is found to be using libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact activity which breaches this. The school will also expect that any parent/carer or pupil removes such comments immediately.

In serious cases the school will also consider its legal options to deal with any such misuse of social networking and other sites. Additionally, and

perhaps more importantly in the issue of cyber bullying and the use by one child or a parent to publicly humiliate another by inappropriate entries. We will take and deal with this as a serious incident. Thankfully such incidents are extremely rare.